

Questions? Please call the office for assistance 416.225.1242 or refer to the FAQ on the reverse side of this contract.

Account Code
(found under your address OVER) _____



SERVICE CONTRACT

PART A

IRRIGATION

NUMBER OF IRRIGATION VISITS REQUESTED

(How often would you like to have an irrigation service technician visit your site?)

APRIL MAY JUNE JULY
 AUGUST SEPTEMBER OCTOBER NOVEMBER
 TOTAL NUMBER OF IRRIGATION VISITS IN THE SEASON (Circle one of the numbers below.)
 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

PART B

IRRIGATION

DURATION OF IRRIGATION VISITS

(Estimate how long that each irrigation visit typically takes with your system?)

45 minutes for \$100 60 minutes for \$120 75 minutes for \$140 90 minutes for \$160 120 minutes for \$200
 PAYABLE PER IRRIGATION VISIT (Circle the value that matches up with your duration.)
 \$100 \$120 \$140 \$160 \$200

PART C

LIGHTING

NUMBER OF LANDSCAPE LIGHTING VISITS REQUESTED

(How often would you like to have a lighting service technician visit your site?)

APRIL MAY JUNE JULY
 AUGUST SEPTEMBER OCTOBER NOVEMBER
 DECEMBER JANUARY FEBRUARY MARCH
 TOTAL NUMBER OF LIGHTING VISITS IN THE SEASON (Circle one of the numbers below.)
 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

PART D

LIGHTING

DURATION OF LANDSCAPE LIGHTING VISITS

(How long do you estimate that each lighting visit typically takes with your system?)

45 minutes for \$90 60 minutes for \$110 75 minutes for \$130 90 minutes for \$150 120 minutes for \$190
 PAYABLE PER LANDSCAPE LIGHTING VISIT (Circle the value that matches up with your duration.)
 \$90 \$110 \$130 \$150 \$190

PART E

EARLY BIRD

PREPAYMENT AMOUNT BEFORE MARCH 15

(How much do I pay now to achieve maximum savings?)

IRRIGATION ANSWER PART A IRRIGATION ANSWER PART B LIGHTING ANSWER PART C LIGHTING ANSWER PART D PAYABLE BEFORE MARCH 15
 (X \$) + (X \$) = \$

PART F

ONLY FILL OUT PART F IF YOU ARE PAYING AFTER MARCH 15

PREPAYMENT AMOUNT AFTER MARCH 15

(How much do I pay if I will be submitting payment after March 15)

ANSWER FROM PART E TO ADD GST PAYABLE AFTER MARCH 15
 \$ X 1.05 = \$

METHOD OF PAYMENT TODAY'S DATE _____
 CHEQUE ENCLOSED VISA MC CARD NO. _____
 \$ EXPIRY DATE _____
 SIGNATURE _____

THE BEST EMAIL ADDRESS TO USE IS: _____

THIS YEAR, PLEASE EMAIL MY INVOICES TO ME? YES NO

DHS Office Use Only

Excel Entry Invoice Pending Appt Contact Info

Customer Acct Code:

PREPAY THIS SEASON AND AVOID THE HST TAX COMING JULY 1, 2010.

We have provided insight into some **Frequently Asked Questions...**

Question: Why should I prepay?

Answer: When you choose to prepay before March 15th, you save money and ensure timely service. You not only save the GST but 'lock-in' your additional service visit charges at \$40 and your additional labour rate at \$20 per 15 minute period. When you choose to prepay after March 15 but before April 1, you 'lock-in' your additional service visit charges at \$40 and your additional labour rate at \$20 per 15 minute period.

Question: What happens if I exceed the time allotment that I chosen to prepay for?

Answer: When the actual service call exceeds the time limit of your prepaid duration, you will be required to pay our labour rate of \$20 per 15 minute interval, for time over and above your pre-paid time.

Question: What happens if I exceed my total number of visits?

Answer: If you should require an additional visit, you will have comfort knowing that you will receive the discounted service call charge of \$40 in addition to our labour rate for one technician at \$20 per 15 minute interval. The rate for a second technician on site will be charged at \$10 per 15 minute interval. The minimum billable service call would be 30 minutes or \$80 for one technician and \$100 for two technicians.

Question: What are the hourly rates and charges for additional service?

Answer:	CONTRACT HOLDER:	Service Call	\$40.00
		First Tech	\$20.00 per 15 minute interval (min ½ hr.)
		Second Tech	\$10.00 per 15 minute interval (min ½ hr.)
	NON CONTRACT HOLDER:	Service Call	\$50.00
		First Tech	\$22.50 per 15 minute interval (min ½ hr.)
		Second Tech	\$11.50 per 15 minute interval (min ½ hr.)

Question: What does it mean to be a Contract Holder?

Answer: When you sign and return the completed contract and remit your payment to Diamond Head Sprinklers Inc. you are considered a Contract Holder. Whether you choose to pay by March 15 or April 1, you will be considered a Contract Holder.

Question: What dates should I keep in mind?

Answer: Save the GST and receive discounted labour rates by paying before March 15.
Receive discounted labour rates by paying before April 1.